

\$50 is the deposit amount only, your balance will be due prior to starting the class and can be paid on site.

#### T.R.A TRAINING REFUND/CANCELLATION POLICY

The following policy applies to all training courses.

CUSTOMER CANCELLATIONS (MUST BE SUBMITTED TO T.R.A Defense Training & Consulting in WRITING, Emails accepted)

- All Deposits are none refundable after 24 hours.
- Students who cancel and have paid a deposit for a reserved training class, may register for a future class using the previous paid deposit.
- Please note that if you cancel in less than 24 hours or fail to attend a class where seating was reserved for you, you will not be issued a refund. Students who fail to attend any portion of a scheduled training class may make-up the portions missed at an additional rate of \$50 for 5-8 hours and \$25 for 4 hours or less of missed instruction. The missed portions can only be made up on scheduled class dates.
- Any student who fails to participate in any part of the training class will not pass the course and may be removed from the class. No refund will be issued for refusing to participate in the training class.
- No refund will be issued to any student who does not pass the course. Students who fail the course may register for a future equivalent course at a %50 discount.
- Any student who fails the shooting qualification, will be eligible to re-qualify but must pay a fee of \$50 and schedule the re-qualification date with the chief instructor.

#### CANCELLATION OF COURSE BY T.R.A Defense Training & Consulting

- T.R.A Defense Training & Consulting reserves the right to cancel or change a class at any time for any reason.
- Notification of a canceled training class will be provided within 5 days of the class. In emergency situations T.R.A Defense Training & Consulting reserves the right to cancel a scheduled training class in less than 24 hours
- Students registered for class canceled by T.R.A Defense Training and Consulting, will be eligible for a full refund.
- T.R.A Defense Training & Consulting is not liable for any direct, or indirect, consequential or special damages that may be incurred due to a cancellation of a scheduled class, including, but not

limited to, cancellation penalties for transportation or other accommodations. The customer or student's sole remedy shall be the refund of prepaid course fees.

#### GENERAL DISCLAIMER

T.R.A Defense Training & Consulting shall not be liable for damages of any kind resulting from errors or omissions in the training materials nor shall T.R.A Defense Training & Consulting be liable for any damages resulting from the use of the training materials or other information conveyed at an T.R.A Defense Training & Consulting course. By purchasing this training class, I attest that I am neither legally or mentally prohibited from handling firearms.